

didgigo

STARTER

Fully interactive digital ePresentations with beautifully presented content for viewing online.

\$ **79** /mth

ONLINE TRAVEL DOCUMENTS

Displaying high-quality content such as accommodation, tourings, and other services.

Includes the following features:

Unlimited eDocuments
Selection of standard templates
Single user
Map of itinerary and self-drive directions
Calendar view of itinerary
Personalised to your clients
CRM and client travel preferences
Your custom content including descriptions and images
Flights via GDS import
DMC itinerary import

Support provided:

Initial training session	Via Zoom
Live Chat assistance	Content related on demand
Email assistance	Creating supplier-owned products
Proposal assistance	Instructions and help provided
Product mapping	Instructions and help provided
IT support	Turnaround pending urgency
General response time	48 hours

Would you like to access more features?

Enquire about upgrading your subscription to our Professional Package where you can gain access to our online PDFs using your branding, Tripigo, the travelers app, and much more!



PROFESSIONAL

Standard templates that allow you to create stunning quotes, confirmations and travel documents

from \$ **299** /mth*

TRAVEL DOCUMENTS FOR PRINT (HI- & LOW-RES), ONLINE EDOX & MOBILE APP
Access to over 50,000 high quality content of accommodation, tourings and other services

Includes the following features:

20 documents+ per month
Selection of standard templates
Unlimited users
Map of itinerary and self-drive directions
Financial management of your currencies and margins
Calendar view of itinerary
Personalised to your clients
CRM and client travel preferences
Your custom content including descriptions and images
Flights via GDS import
DMC itinerary import

Support provided:

Initial training session	Via Zoom
Live Chat assistance	Content related on demand
Email assistance	Creating supplier-owned products
Proposal assistance	Instructions supplied only
Product mapping	Instructions supplied only
IT support	Turnaround pending urgency
General response time	24-48 hours

Dedicated Virtual assistant (VA):

Need further assistance? Enquire about securing your own personal Virtual Assistant. Your VA is available during your working hours to support your team to build proposals and finalise documentation. See the FAQ sheet for more information.

* Introducing usage-based pricing

What is usage-based pricing? Think of it as a 'pay for what you use' plan. Each month, we include a pool of documents for your team to share. But if you are reaching out to more customers and using more than the pool, it's no problem. Any additional documents that your team creates are simply added to your monthly bill at our per documents pricing (see table). The more documents you use, the lower the cost per document.

Documents per month	Price per document
First 20	included
Next 10	\$10
Next 10	\$9
Next 10	\$9
Any additional	\$7

+A 'document' (definition) = complete client workflow based on a single reference number, eg: Ref# THR3435 includes

- all quote documents for this client including variations
- all confirmation documents for this client including variations
- all travel documents for this client including variations

didgigo

PREMIUM

Bespoke templates designed to your branding to create stunning quotes, confirmations and travel documents

from \$ **799** /mth*

TRAVEL DOCUMENTS FOR PRINT (HI- & LOW-RES), ONLINE EDOX & MOBILE APP
Access to over 50,000 high quality content of accommodation, tourings and other services

Includes the following features:

75 documents+ per month
Fully-custom designed templates
Unlimited users
Map of itinerary and self-drive directions
Financial management of your currencies and margins
Calendar view of itinerary
Personalised to your clients
CRM and client travel preferences
Your custom content including descriptions and images
Flights via GDS import
DMC itinerary import
Multi-language

Support provided:

Initial training session	Via Zoom
Further training sessions	5 further sessions free
Live Chat assistance	Content related on demand
Template changes	Reviewed monthly
Email assistance	Creating supplier-owned products
Email assistance	Creating company-owned products (up to 20 per month)
Proposal assistance	Instructions and help provided
Product mapping	Instructions and help provided
IT support	Turnaround pending urgency
General response time	12-24 hours

Dedicated Virtual assistant (VA):

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What is usage-based pricing? Think of it as a 'pay for what you use' plan. Each month, we include a pool of documents for your team to share. But if you are reaching out to more customers and using more than the pool, it's no problem. Any additional documents that your team creates are simply added to your monthly bill at our per documents pricing (see table). The more documents you use, the lower the cost per document.

Documents per month	Price per document
First 75	included
Next 50	\$9
Next 50	\$8
Next 50	\$7
Any additional	\$6

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- all quote documents for this client including variations
- all confirmation documents for this client including variations
- all travel documents for this client including variations



PRODUCTIVITY SUITE

Bespoke templates designed to your branding and processed through your own portal

from \$ **1,100** /mth*

TRAVEL DOCUMENTS FOR PRINT (HI- & LOW-RES), ONLINE EDOX & MOBILE APP
Access to over 50,000 high quality content of accommodation, tourings and other services

Includes the following features:

250 documents+ per month
Unlimited users
Portal-driven documents
Fully automated

Dedicated Virtual assistant (VA):

Need further assistance? Enquire about securing your own personal Virtual Assistant. Your VA is available during your working hours to support your team to build proposals and finalise documentation. See the FAQ sheet for more information.

Support provided:

Initial training session	Via Skype or Zoom
Further training sessions	Unlimited sessions as required
Live Chat assistance	Content related
Template changes	Reviewed as required
Email assistance	Creating supplier-owned products
Email assistance	Creating company-owned products (up to 50 per month)
Proposal assistance	Instructions and help provided
Product mapping	Instructions and help provided
IT support	On demand
General response time	1-2 hours

* Introducing usage-based pricing

What is usage-based pricing? Think of it as a 'pay for what you use' plan. Each month, we include a pool of documents for your team to share. But if you are reaching out to more customers and using more than the pool, it's no problem. Any additional documents that your team creates are simply added to your monthly bill at our per documents pricing (see table). The more documents you use, the lower the cost per document.

Documents	Monthly Fee	Approx doc price
1-250	\$1,100	\$4.40
251 - 500	\$2,000	\$4.00
501-1000	\$3,000	\$3.00
1001- 2000	\$5,000	\$2.50
2001- 3000	\$6,000	\$2.00
3001- 4000	\$6,800	\$1.70
4001- 5000	\$7,500	\$1.50
5001- 6000	\$8,100	\$1.45
6001- 7000	\$9,800	\$1.40
7001- 8000	\$10,800	\$1.35
8001- 9000	\$11,700	\$1.30
9001- 10000	\$12,500	\$1.25
10000+	POA	\$1.15

+A 'document' (definition) = complete client workflow based on a single reference number, eg: Ref# THR3435 includes

- all quote documents for this client including variations
- all confirmation documents for this client including variations
- all travel documents for this client including variations



ROADBOOK

Books rich in imagery combined with detailed and extensive “Along the Way” content, with clear, useful maps and directions.

from \$ **59** /document*

Perfected in both print and emailable pdf format, a fully-interactive digital eProposal for viewing online, as well as Tripigo, the mobile app for travellers.

Includes the following features:

Customised to your brand
A fully personalised approach
Available in Hi/Low Res Print
Dynamic Digital and Tripigo Mobile App
Comprehensive and detailed destination information
Things to see and do descriptions
Offered in six languages: English, Danish, Dutch, German, French, Italian
Efficient and accurate mapping and directions
Custom details such as accommodation information
Easy ordering system
Option to display your agent’s logo
Choice of 2 template designs
Delivered direct to your client prior to departure

Support provided:

Roadbook Request	Access to JIRA portal
Training	Instructions on how to raise a request
Email Assistance	Live through JIRA
Email assistance	Direct to us at anytime
General Response Time	1-24 hours (pending timezone)
Turnaround Time	2-3 business days for digital
Turnaround Time	7-10 business days for print
Delivery Time	3-5 business days after print (pending area)

Dedicated Virtual assistant (VA):

Our team is on standby to support, build and customise your Roadbook. The result is a new customer experience, whereby your clients are able to travel with image-rich, descriptive, and interactive maps as they drive, using the printed book or the Travellers App, Tripigo.

Type	Price per document
Digital Roadbook	From \$59
Printed Roadbook	From \$79
Shipping	Included with Printed Roadbook only
Tripigo App	Included
ePresentation	Included

+A ‘document’ (definition) = complete client workflow based on a single reference number, eg: Ref# THR3435 includes

- One Roadbook document for this client including variations



ONLINE PERSONAL ASSISTANT

Using the creative skills of our team, your documents will be brought to life using one of our Standard Templates.

\$ **25** /per document*

TRAVEL DOCUMENTS FOR PRINT (HI- & LOW-RES), ONLINE EDOX & MOBILE APP
Access to over 50,000 high quality content of accommodation, tourings and other services

Includes the following features:

Fully Bespoke Proposal
High Res Content
Selection of Standard Template
Includes your Agent Details
Includes your Logo
Access to Digital PDF
Personalised to your clients
Access to ePresentation
Access to Tripigo, Mobile App
Up to 5 Amendments *

Support provided:

Initial Company Setup (logo/agent details)
Email assistance
24-36 Hour turn-around (depending on time zone)

Dedicated Virtual assistant (VA):

Your Online Personal Assistant is available to you during working hours to create, edit, and produce a beautifully bespoke content-rich proposal using your logo and details. We allow up to 5 amendments with your one-time fee of \$25AUD**

+A 'document' (definition) = complete client workflow based on a single reference number, eg: Ref# THR3435 includes

- Price includes workflow of a document based on a single reference number
- An amendment request can include multiple changes/edits. As long as the amendment request only warrants the return of one document.
- More than 5 amendment requests will warrant an additional fee of \$5AUD per request
- Document and amendment requests are available under the \$25AUD price and are valid for 6 months. Any requests to a document after this time will incur an additional \$5 fee to be activated.
- The document links will not expire for you or your clients.